

Missed 1 months payment. Received bill marked to pay by 12/28/03. Before I could send it, received another bill (dated 12/15/03 received bill on 12/20/03) threatening to disconnect by 12/30/03. Sent check out right away 12/22/03. Got disconnected on the 30th anyway. Called Comcast and was told the check gets sent out to another state (NJ) after it it is sent to the Comcast, Danbury CT address. If the check doesn't get credited at the Danbury address then Comcast should have the NJ address on the return envelope to send the check to in the first place. That way my payment will be credited sooner and I should have at least until the 28th to pay the first bill before they send a threatening letter.